

Tempello Privacy Policy → General FAQ

Last Updated: January 12, 2024

How does Tempello use my data to enhance its services?	<p>Tempello may utilize data input by users, such as task entries, communication logs, and other relevant information, to refine and enhance the performance of our AI-driven time management tools.</p> <p>For specifics on how we use data to improve Tempello's performance, please review our Privacy Policy.</p>
How can I delete my Tempello account?	<p>To delete your Tempello account, please follow the instructions below:</p> <p>From the email account linked to your Tempello account, please send an email to Support@tempello.ai.</p> <p>For the subject line of the email, please provide the following:</p> <p style="text-align: center;">“DELETE TEMPELLO ACCOUNT”</p> <p>In the body of your email, please provide the following information:</p> <ul style="list-style-type: none">● Your name● Your organization● Your email address that you used to sign up with Tempello <p>Someone from our support team will follow up within forty-eight (48) hours.</p> <p>Please note: You will no longer have access to any Tempello services once your account is deleted.</p> <p>Your data will be deleted within ninety (90) days following your email request.</p> <p>If for any reason you would like to cancel your request, you must notify us within ten (10) business days of your original request.</p>
Is my data shared with third parties?	<p>Tempello shares data only with a select group of trusted subprocessors and any software providers you linked to your Tempello account under strict confidentiality and security terms. This</p>

	<p>sharing is limited to what is necessary for service provision. We do not use or share your data for marketing or advertising. For more details, see our Privacy Policy.</p>
Where is my data stored?	<p>Your data is stored on Tempello's systems and those of our trusted service providers in the United States. Some data may be shared with service providers for annotation and safety purposes, under strict confidentiality.</p> <p>Your data is accessible by our subprocessors. Please click here to view their security certifications.</p>
Do humans access my data?	<p>Access to user data is limited to authorized Tempello personnel and trusted service providers, for purposes such as abuse investigation, support, legal matters, or service improvement.</p>
Does Tempello sell my data?	<p>No. Tempello does not sell user data or share it with third parties for marketing purposes.</p>
How do I Submit a Data Privacy Request?	<p>To submit a data privacy request, please contact us at Support@tempello.ai.</p>
How does Tempello handle data security?	<p>We encrypt all customer data both at rest and in transit (through Transport Layer Security ("TLS")). Tempello processes data within the United States.</p> <p>Click here to learn more about TLS and SSL.</p>
Where are Tempello's Servers Located?	<p>Our servers are primarily hosted in the United States, with the flexibility to store customer data in other regions.</p>
What does Tempello use for Customer Authentication?	<p>Our Customer Authentication is managed by Google and Microsoft.</p>